

18th July, 2024 - Vol 36

## Welcome

Welcome to our final newsletter of the school year. It will contain important updates and useful information about your ICT provision.



In this issue we include the following:

Summary Holiday Checklist

MFA Remote Access

MIS Check In Sessions

Asset Tracking

Google

And finally ...



## Summer Holiday Checklist

Here's a list of things to check before you head off for the summer holidays:

- ✔ Please keep your servers well ventilated over the summer, (as we don't know yet if it is going to be a scorcher!) but could we ask you to make sure that you leave plenty of space around your servers so that air can flow freely and help to keep them cooler.
- ✔ Building Works over the summer - if your school has any building works over the summer please contact the Service Desk as we may have to arrange some scheduled downtime for servers or other equipment so that they do not get damaged by any unplanned power outages.
- ✔ If schools require the server to be taken off line due to electrical work etc, please contact the Service Desk with as much notice as possible so we can arrange a safe shutdown of the server. Please also provide the date the server can be powered back on and we can perform this remotely.
- ✔ We will be performing routine patching on school servers over the summer to keep them up to date, so there will be a small interruption to the servers while they reboot. We will try and keep this to a minimum – contact the Service Desk if you have any issues.

We are open from 9am - 4pm | Mon - Fri all through the summer  
TN: 01926 414100 Email: [ictdsservicedesk@warwickshire.gov.uk](mailto:ictdsservicedesk@warwickshire.gov.uk)

~ Sam Leach, Team Manager Infrastructure Services



## MFA Remote Access Essential maintenance and upgrades

During the summer break, we will be performing essential maintenance and upgrades on our MFA remote access infrastructure. While this work is being carried out, the service may be available intermittently.

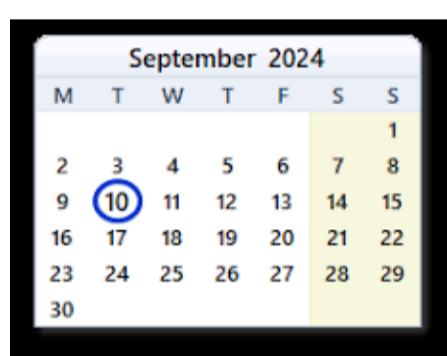
We aim to minimize disruptions as much as possible. If you encounter issues accessing the service, please wait an hour and try again. If the problem persists, log a call through the usual channels.

Thank you for your understanding and cooperation.

~ Sam Leach, Team Manager Infrastructure Services



## MIS Check In Sessions Next date - 10th September



Tuesday 10th Sep 2024

For the past few months we have scheduled in monthly MIS Check In sessions.

These sessions are an opportunity for schools to ask each other any questions they may have about future MIS plans, and to find out what other schools may be considering and their experiences so far.

These 1/2 hour sessions take place at 11 a.m. on the 2nd Tuesday of every month. Please use this link to join the meetings:

[MIS Check in - Open Forum](#)

**Please note that these sessions will be taking a break over the summer so the next session is scheduled for 10th September.**

~ Hannah Buist, Team Manager Applications Support



## Introducing our new Asset Tracking Solution The Schools Information Asset Register (SIAR)

Warwickshire County Council are proud to announce a new Asset Tracking Solution to aid in GDPR compliance.

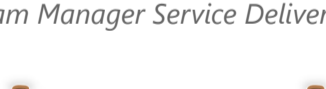
The Schools Information Asset Register (SIAR) allows the schools who subscribe to the service to have a central database detailing assets within the school showing key information. This service will be charged based on the amount of items that need to be tracked with tiers ranges from 10 devices or less or for sites with hundreds.

Here is an example of the information you can see.

WHS-ADM-D-10901 (SLI04578)	
Serial Number	P1210337658
Manufacturer	Stone Computers
Model	STONEPC-1210
Type	Desktop
Purchase Price	.00
Last User	
Last Login Time	2024-07-15 09:38
Warranty Start Date	2018-01-05 - 6 years, 06 months, 10 days
Warranty End Date	2023-01-05 - 1 years, 06 months, 10 days
Condition	Unknown
Operating System	Windows 11
Notes	testing
Recent Changes	

If you are interested in learning more about this service, [please get in touch with us by clicking this link](#).

~ Pez Demetriou, Team Manager Service Delivery



## Did you know that we offer Google services?

We can supply Chromebooks which are fully managed by us. These are set up with filtering and safeguarding. This allows access to Google's G Suite for Education which includes Google classroom.

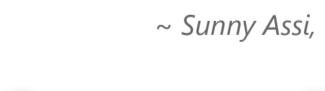
We also offer just Google accounts, which allows access to Google's G Suite for Education without the use of Chromebooks.



Both systems integrate with Welearn365 meaning that users do not need a separate user name and password.

Please contact the Service Desk if you want more information.

~ Sunny Assi, Cloud Application Support Officer



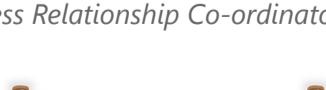
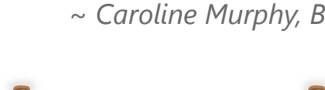
## And finally .... time for a break

All of us at ICTDS hope that you all get the rest you deserve this summer.

Here is a link to some ideas of things you can do to make the most of some time away from school and to help you to relax and recharge:

[Our top tips for 'recharging' over the Summer break :: justteachers](#)

~ Caroline Murphy, Business Relationship Co-ordinator



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## YOUR FEEDBACK

We're really keen to hear about how you think we can improve our service. What could we do better?

What do we not offer that you would like to see? If you have any comments or suggestions, please email

[ictdsfeedback@welearn365.com](mailto:ictdsfeedback@welearn365.com)

To unsubscribe from our newsletter, click [here](#).